



## HotSpots by AT&T

AT&T offers hotspots and data plans. The AT&T website is hard to navigate and the TGH staff was unable to complete a purchase for a hotspot and data plan even after calling customer service. If you would like to get a hotspot from AT&T, then **TGH suggests that you visit a store in person or trying purchasing by phone.** This tutorial will show you some of the available hotspots and data plan options.

### To purchase:

- To purchase a plan visit an AT&T store in person
- or try calling 888-927-1236 to speak to a customer service agent.

### Notes about cost:

- If you already have an AT&T cell phone plan that includes unlimited data
  - then you may be able to purchase a hotspot for \$5 to \$7 per month
  - and connect your hotspot to you data plan for \$20 per month
- If you are a new customer, you can purchase a hotspot and a data plan.
  - The two most affordable hotspot devices are \$145 and \$200. You can pay for them in full or pay for them on a monthly installment plan of \$5 to \$7 per month..
  - AT&T has two unlimited data plans that work with the hotspot. One is advertised at \$40 per month and the other is advertised for \$50 per month.
  - You will also need to pay \$20 per month to connect the hotspot to you data plan.
  - Taxes and fees will also be added to your monthly bill.
  - Your final monthly bill will likely be between \$80 and \$100.

**Now, let's take a closer look at the options for hotspots, data plans, insurance options, and questions you should ask before making a purchase..**

AT&T UNLIMITED EXTRA<sup>SM</sup>

**\$40** /mo. per line  
when you get 4 lines

Here's what you'll get: ^



Unlimited talk, text, data + 50GB of Premium Data

After 50GB, AT&T may temporarily slow data speeds if the network is busy.

**5G** 5G access included



Unlimited talk, text and data in Mexico & Canada

2G off net data speeds may apply.



Unlimited texting from U.S. to 120+ countries



Advanced Mobile Security

Spam & fraud call blocking, Caller ID, identity monitoring, and more.



Standard-definition streaming



15GB Hotspot data per line per month

The **Unlimited Extra** plan supports the use of a hotspot device.

The price is \$40 per month if you have 4 lines. If you are only connecting one hotspot, the price will be higher.

This plan include phone service, texting, and data. It is unlimited data, however If you are using data on a phone, your internet speed will slow down after 50GB.

If you are using the hotspot, your internet speed will slow down after 15GB.

Please know that this cost is only for the service itself. It does not include the cost to connect your device to the service plan and it does not include the device itself.

You will also need to pay \$20 a month for each device you want to connect to the service plan. For example, if you connect a cell phone it will cost \$20 and if you connect a hotspot it will cost \$20. This means you will be paying \$40 to connect both devices to the service plan. You would also need to pay for the hotspot and/or phone separately. We will look at hotspot devices later.

## AT&T UNLIMITED ELITE<sup>SM</sup>

**\$50** /mo. per line  
when you get 4 lines

Here's what you'll get: ^



Unlimited talk, text, data + 100GB of Premium Data

After 100GB, AT&T may temporarily slow data speeds if the network is busy.



5G access included



Unlimited talk, text and data in Mexico & Canada

2G off net data speeds may apply.



Unlimited texting from U.S. to 120+ countries



Advanced Mobile Security

Spam & fraud call blocking, Caller ID, identity monitoring, and more.



High-definition streaming available



30GB Hotspot data per line per month



HBO Max<sup>TM</sup> included



Signature Program members save up to \$10/mo. per line through your work or organization

The **Unlimited Elite** plan also supports the use of a hotspot device.

The price is \$50 per month if you have 4 lines. If you are only connecting one hotspot, the price will be higher.

This plan include phone service, texting, and data.

It is unlimited data, however If you are using data on a phone, your internet speed will slow down after 100GB.

If you are using the hotspot, your internet speed will slow down after 30GB.

Here, again, this cost is only for the service itself. It does not include the cost to connect your device to the service plan and it does not include the device itself.

## AT&T has 4 hotspot options.



### **The Unite Express 2 hotspot**

is \$144.99 total.

You can pay for it in full or pay for it in monthly installments of \$4.85 per month. Or you can get it for a discounted price of \$44.99 if you commit to a 2 year contract.



### **The AT&T Wireless Internet hotspot**

is \$199.99 total.

You can pay for it in full or pay for it in monthly installments of \$6.67 per month. Or you can get it for a discounted price of \$179.99 if you commit to a 2 year contract.



### **Nighthawk LTE Mobile Hotspot**

is \$249.99 total.

You can pay for it in full or pay for it in monthly installments of \$8.34 per month. Or you can get it for a discounted price of \$149.99 if you commit to a 2 year contract.



### **Nighthawk 5G Mobile Hotspot Pro**

is \$509.99 total.

You can pay for it in full or pay for it in monthly installments of \$17 per month. Or you can get it for a discounted price of \$409.99 if you commit to a 2 year contract.

## Insurance & support



Stuff happens! Protect your lost, stolen, or broken device, even when it's out of warranty.

### AT&T Mobile Insurance

+\$8.99/mo.

- Insurance for 1 device
- \$49 screen-repair deductible

### AT&T Protect Advantage for Business for 1

+\$15.00/mo.

- Insurance & ProTech support for 1 device
- \$29 screen repair deductible
- Battery replacement with no deductible
- Unlimited cloud storage for photos & videos

### AT&T Protect Advantage for Business for 4

+\$40.00/mo.

- Insurance & ProTech support for 4 devices
- \$29 screen repair deductible
- Battery replacement with no deductible
- Unlimited cloud storage for photos & videos

No, thanks

AT&T offers protection plans. This is like an “insurance” so if your hotspot is lost or damaged you can get a replacement. There is a monthly charge for each option.

This is not required, but you may want to consider it if you purchase a very expensive hotspot and plan to carry it around with you.

## **Things to know and questions to ask when you sign up for service.**

- **Often the price that is advertised is much lower than the price you will really need to pay for the service. Make sure to always ask what the costs are before making a purchase.**
  - What do I need to pay today and what will my monthly bill be?
  - According to the information on their website, you can expect to see these separate charges:
    - The cost of the data service plan
    - The “device access charge” which connects the device to the service plan
    - The cost of the device (hotspot and/or phone)
    - Activation fee
    - Taxes and fees
  - Are there any other costs I should know about?
- **Ask about discounts.**
  - What discounts am I getting?
  - What do I need to do to qualify for the discount?
  - When will the discount be deactivated or expired?
  - Is this discount tied to a contract?
- **Ask about the commitment you are making.**
  - Is this a contract or a month by month plan?
  - How long is this contract?
  - Can I cancel any time or am I committing to a contract?
  - How much is the termination or cancelation fee if I wish to end my contract early?

You can call AT&T at 888-927-1236 and ask these questions over the phone to a customer service agent. They may be able to make an order for you and ship your device to you. Otherwise you can go to a store in person, ask questions and get your device on the same day.