

http://www.clvu.org

Housing Rights and Resources

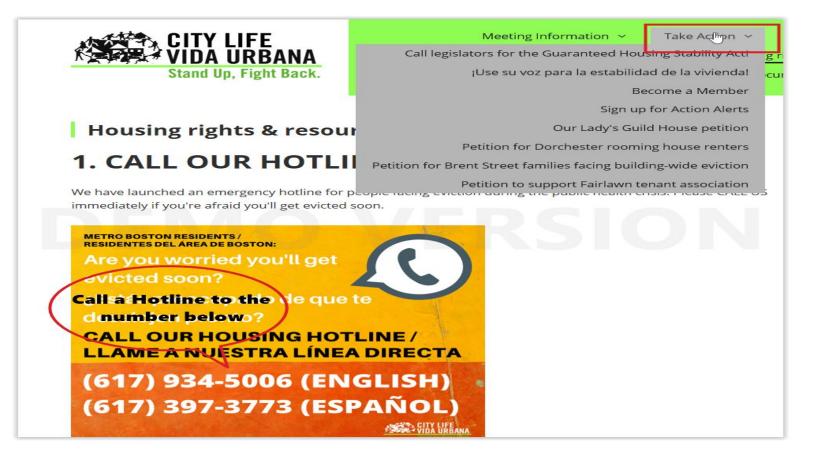
<u>City Life/Vida Urbana's page</u> includes an emergency hotline, letter template to landlord or bank if you can't afford rent, and information on eviction freezes and court updates.

Instructions:

• Open your internet browser Chrome/Explorer/Firefox etc and go this URL..



• You can take action or call the hotline using like following.



For COVID related resources, from the the home page menu, click on "Housing rights & resources during COVID-19"



- From here you can find information on how to:
 - Call a hotline
 - Apply for Rent Relief
 - Declare your eligibility for Federal Eviction Ban
 - Sign our Pledge
 - Know your Resources

Below is an example of how you can apply for rent relief. From "Housing rights & resources during COVID-19" main page, scroll down to "Apply For Rent Relief. It looks like this:



Click on "Apply immediately using this form" as shown by the orange arrow.

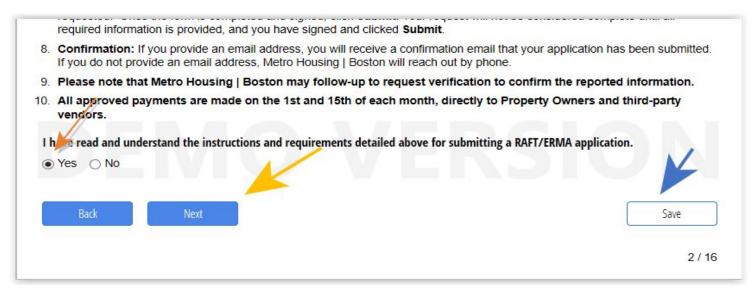
Fill out the 16-page RAFT application that follows.

The first page of the RAFT Application looks like this:

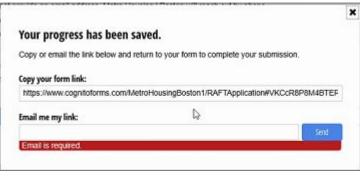


Enter your town/city (see red arrow above). This is a dropdown menu so choose your location then press "Save" (see yellow arrow above). Click on "Next" to go to the next page (see blue arrow above).

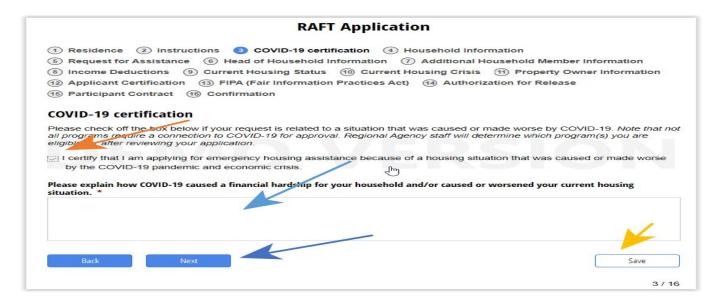
The next page gives you instructions. Once you have read and understood the instructions and requirements, click on "yes" then click "Next" to move to the next page.



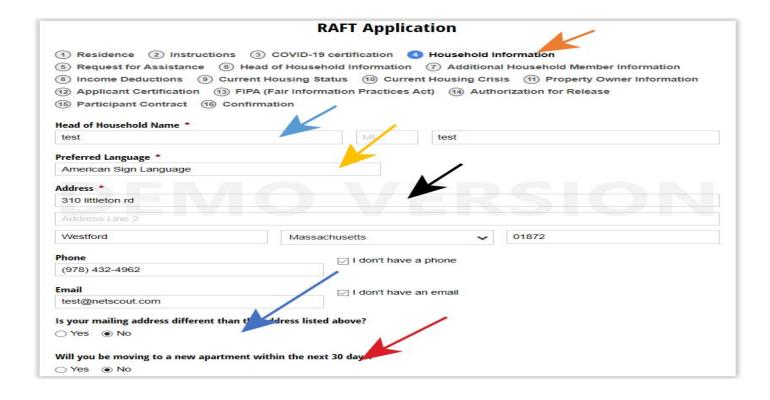
TIP: If you need to stop in the middle of your application, click on "Save" and you will get the following:



The next page will ask you details of COVID-19 certification. Check the checkbox at the orange arrow. Enter your situation at the light blue arrow. Click 'Save' at the yellow arrow. Then click 'Next' at the dark blue arrow. Do this in all the pages that follow.



Fill out your Household information. Enter the "Head of Household Name" at light blue arrow "Preferred Language" at yellow arrow, Address at black arrow, Enter your phone number if you have one, Email if you have one, Tick yes or no if your mailing address different than the address above at the dark blue arrow, Tick the radio button for "Will you be moving to a new apartment with the next 30 days" at the red arrow.



Proceed through the rest of the forms and complete all the information on each form. The remaining forms are:

- Request of Assistance
- Head of Household information
- Additional Household Member information
- Income deductions
- Current Housing status
- Current Housing Crisis
- Property Owner Information
- Applicant Certification
- FIPA(Fair Information Practices Act)
- Authorization for Release
- Participant Contract
- Confirmation

Once you have completed the last form, you are done!