



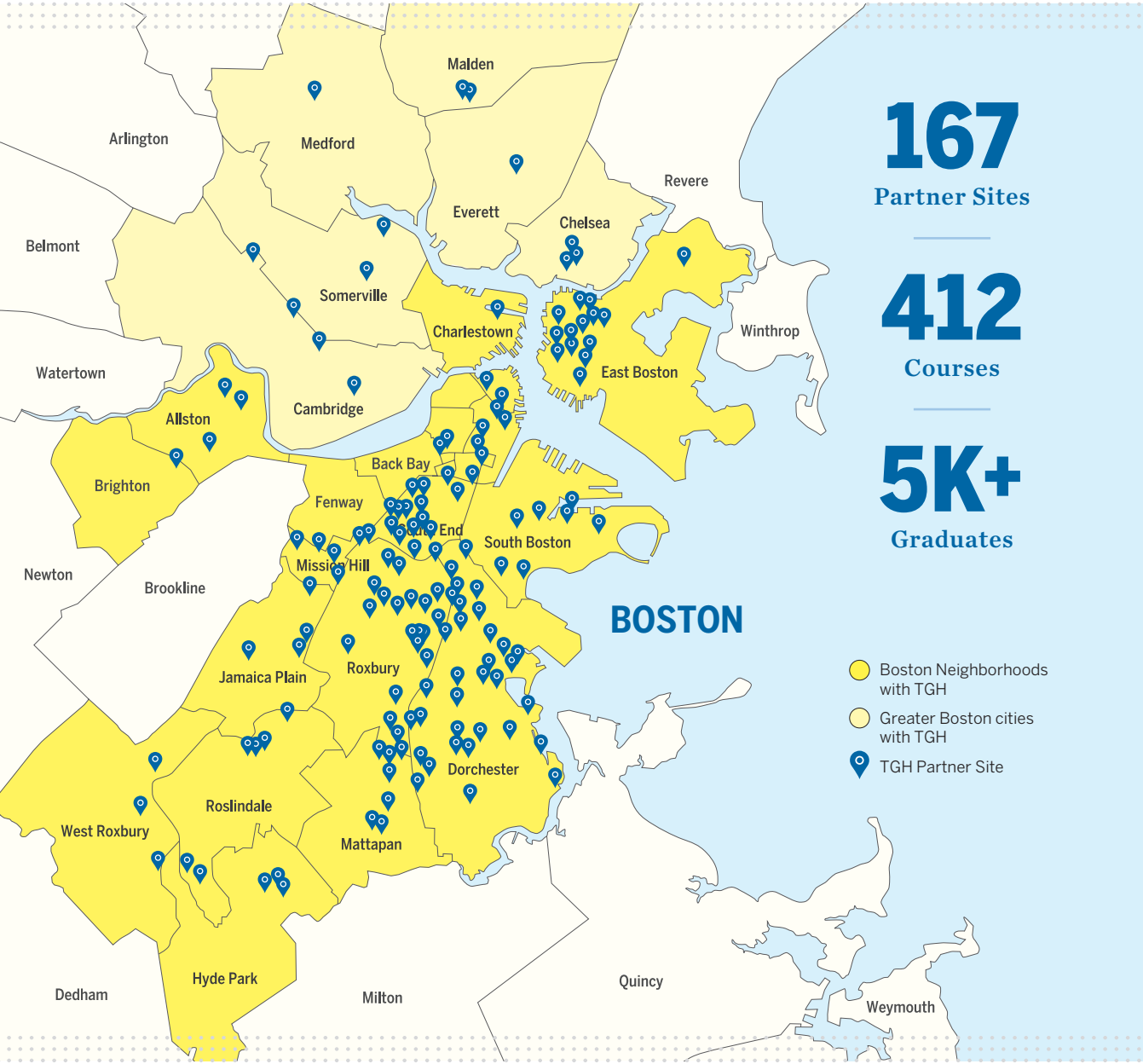
# Impact Report

## 2019

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# Our Mission

Tech Goes Home empowers communities to access and use digital tools to overcome barriers and advance lives. Simply put, we bring computers, Internet, and training to those without so students can do homework, adults can find jobs and manage finances, and seniors can connect with loved ones.



TGH partners with community assets such as schools, libraries, and community centers to run our 15-hour digital skills training courses.

# Does it make a difference?

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That's the fundamental question that we, and everyone involved with Tech Goes Home wants answered. A compelling photo is inspiring; big numbers—thousands of people served, hundreds of courses held—are impressive. But the fundamental question is “Does it make a difference?”

## **The answer is a resounding “yes.”**

Tech Goes Home provides a straightforward solution that pairs trainers who come from the communities in which they work, who look like and speak the languages of the people they serve, with learners who need something that seems simple—access to the Internet, a device, and basic instruction that permits them to participate in the digital world.

And that “simple” solution is making an enormous difference in the lives of Tech Goes Home's learners in critically important ways:

- **Children are doing better in school.**
- **Adults and families are more economically secure.**

The isolation of living outside the digital world, in one of the tech capitals of the world, is diminishing.

Read on to learn what Tech Goes Home's learners say has changed for them after completing a course. And know, that however you supported Tech Goes Home, you have made a difference.



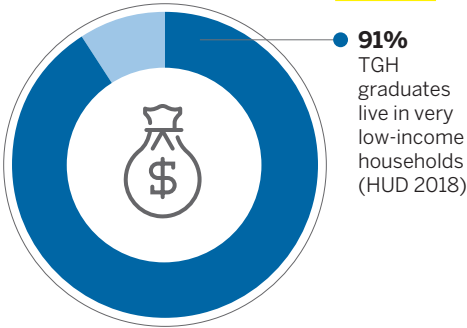
**Daniel R. Noyes**  
Co-Executive Director



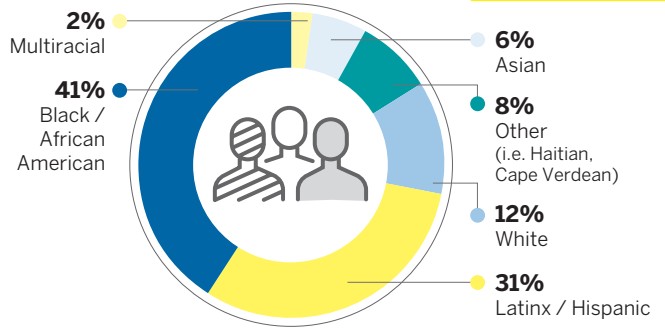
**Theodora Higginson Hanna**  
Co-Executive Director

# Our Participants

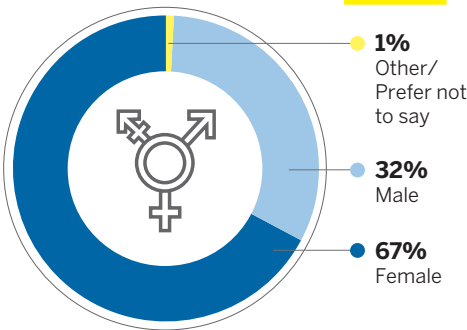
## INCOME



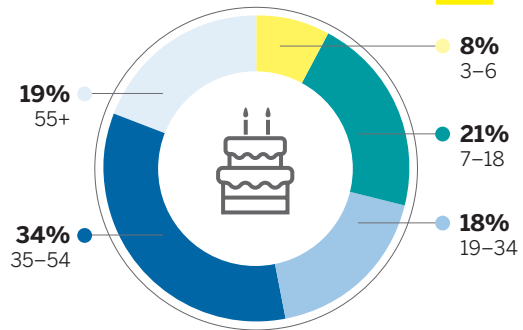
## RACE/ETHNICITY



## GENDER



## AGE



## Formula for Impact

### Learners

People who are facing significant barriers but are motivated to overcome them



### Trainers

15 hour courses with community trainers who tailor curriculum to the people they know and work with every day



### Access

New devices and access to affordable home Internet



### Impact

- Academic Achievement
- Economic Mobility
- Community and Family Engagement

# Our Impact

## Removing Barriers to Academic Achievement

“My grandson’s grades, especially in math, have improved since taking the program. He keeps in touch with his friends and they work with each other on assignments and hold each other accountable.” — **Wanda, TGH Graduate**

→ **Through TGH,**

families connect with teachers, students get computers for homework, and caregivers learn to access educational resources.

**1,108**

Children improved their grades

**1,385**

Children use their TGH device multiple times a week for learning

**985**

Adults are more involved in their children’s education



# Our Impact

## Empowering Economic Mobility

“I had never used a computer before and felt hopelessly outdated in the job market. I did not know how to go back to school with only typewriter knowledge. I am now at Quincy College enrolled in Medical Billing & Coding. It’s hard, but I now feel anything is possible.” — Carol, TGH Graduate

→ *Through TGH,*  
learners hone skills including resume writing, job searching, and business planning.

520

Unemployed adults found jobs

1,366

Adults got better jobs

43

People started a new small business



# Our Impact

## Driving Community and Family Engagement

“As a result of Tech Goes Home, I have an unprecedented level of parent involvement. For the families, who often feel isolated, the class doubled as a kind of parent support group. Many of the kids now call each other at night. This is a big deal for them.” — **Eric, TGH Trainer and Special Education Teacher**

→ **Through TGH,**

participants meet members of their community while learning skills such as email, online safety, and voter registration.

**3,083**

Learners made new connections or friends

**2,911**

Learners used their TGH device to access City resources

**2,685**

Learners used their device to access health and wellness resources



“Tech Goes Home took me further than I ever dreamed I would have been able to go. The program elevated my family and prepared all of us for active participation in our greater community.” — **Sophia, TGH Graduate**

98%

Participants report learning skills that improved their lives

100%

TGH trainers say the program improved relationships with their participants and their families

#### Staff

**Theodora Higginson Hanna**  
Co-Executive Director

**Daniel Noyes**  
Co-Executive Director

**Qingjian Shi**  
Program Director

**Barbara Kim**  
Finance and Operations Manager

**Nessie Ruiz**  
Program Manager

**Gabriel Vorleto**  
Program Administrator

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Head of External Affairs, Google

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